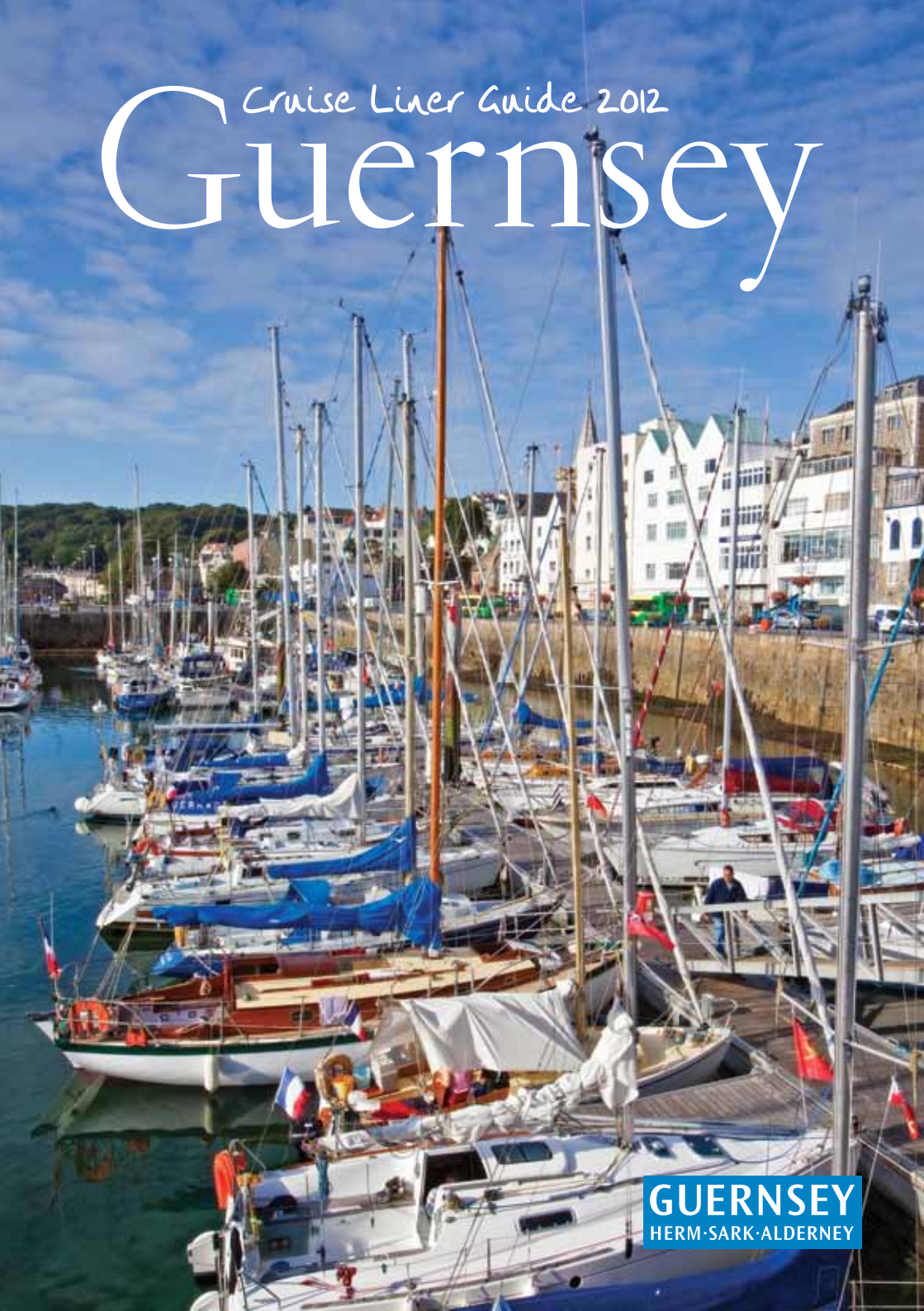


Cruise Liner Guide 2012

Guernsey



GUERNSEY
HERM · SARK · ALDERNEY



Welcome to Guernsey

Some 112kms from the south coast of Britain but only 40kms from the coast of France, the Channel Island of Guernsey is an ideal location for cruise calls.

Guernsey's cruise liner passengers disembark at a dedicated cruise pontoon 600 metres from the town centre. During a short tender transfer from the liner into St Peter Port harbour (5-10 minutes) our visitors admire the beautiful panoramic views, which include Guernsey's sister Islands of Herm and Sark. Set on a hillside watching over the gateway to Guernsey, is St Peter Port town. The delightful pocket sized capital of Guernsey is a vibrant mix of hustle and bustle with a distinctly continental atmosphere. St Peter Port town is unquestionably served by one of the most picturesque harbours in Europe.

Whilst only 40 square kms in size, Guernsey offers stunning scenery, historic buildings, fascinating museums, 480kms of country lanes, and some of the best beaches in Europe. All of these different ingredients, combined with the friendliness of the people, come together to create the unique atmosphere that makes Guernsey the Island of choice.

The Islands of Guernsey have sworn an allegiance to the British Crown since 1204 but are self governing in many ways and are not Members of the European Union.

Guernsey has successfully built its cruise ship transit calls with over 60 liners scheduled to call in 2012. The ground handling operators, visitor information bureau and port authority are all committed to the business and have built up a wealth of experience and respect for the cruise liner industry over the years. The Island hosts over 12,000 craft each year, coming from the UK, France, Holland, Germany and even from across the Atlantic.

The CruiseGuernsey team will be pleased to assist with further information and advice on the Islands of Guernsey as a cruise liner destination. This includes guidance on itineraries, handling arrangements, transportation, assistance with fact sheets as well as promotional materials and DVD footage to educate passengers before arrival at port.

Contacts and further information can be found at www.cruiseguernsey.com

For enquiries relating to port services please contact Captain Peter Gill, Harbour Master, email guernsey.harbour@gov.gg

PORT STATISTICS AT A GLANCE

Harbour

Opening times: 24hrs

Maximum ship dimensions for berth

Length: 140m
 Width: No restrictions
 Draught: 5m
 Air draught: No restrictions

Anchorage

Available: Yes
 Anchorage depth: 10m+
 Shuttle service: Yes
 Ships tenders allowed: Yes
 Pilotage compulsory: Yes
 Tugs available: No
 Tidal movement/range: 9m

Services

Bunkering: No
 Garbage disposal: Yes (dry only)
 Water: Yes
 Provisions: Yes
 Banking at terminal: No

Accommodation

Ship stay
 Minimum: No limitation
 Maximum: No limitation
 Preferred: n/a
 Number of quays: 1
 Total quay length: 140m
 Quay depth: 5.5m
 minimum

Distances

Town centre: 600m
 Airport: 6km

Pier/Pier area facilities

Information Centre: Yes (500m)
 Bank/exchange facilities: Yes
 Public telephones: Yes
 Shops: Yes (500m)
 Restaurant/bar: Yes (500m)
 Taxis: Yes
 Public toilets: Yes
 Post Office: Yes (500m)

Discovering the capital



The shops and attractions of St Peter Port are only five minutes walk from the harbour. Many passengers landing in Guernsey choose to explore the pretty cobbled shopping streets decked with Georgian buildings, rising up behind the harbour. Other liner visitors view one or more of the attractions within walking distance of the landing area. Guernsey's most historic figure Victor Hugo, the man who wrote Les Miserables, was exiled in Guernsey between 1855 and 1870. During this time, he lived in St Peter Port at Hauteville House, which remains a firm favourite with visitors.

Other key attractions in St Peter Port include the 13th Century Castle Cornet with four fascinating museums, the award-winning Guernsey Museum & Art Gallery positioned on an elevated site in the magnificently restored Candie Gardens and the Guernsey Tapestry, depicting island history,



The moment our cruise liner visitors step ashore they are given a warm welcome by a VisitGuernsey representative and are handed a Guernsey booklet that provides passengers with 'A Pocket Guide to Guernsey'

located nearby. Organised walking tours of town are also available to discover its rich history dating back centuries.

The St Peter Port Trails guide allows self navigation around St Peter Port and presents an opportunity to learn about our fascinating heritage in more detail. Copies of this guide are now available from the CruiseGuernsey team or from the information centre.



Shopping in St Peter Port is an unmissable experience with many low duty buys.

Electronic and photographic equipment, jewellery and perfume along with wines, spirits and tobacco are just some to choose from. The famous Guernsey jumper, Guernsey fudge and toffee make for excellent souvenirs. Small boutiques offer exclusive clothes, shoes and leather goods, whilst the old quarter and Guernsey market halls are the places to browse. But take time to look around you. After all, this is the Channel Islands' most beautiful town.

Guernsey aims to maintain traditional values within the community meaning that on a Sunday and public holidays there are only a limited number of shops open in St Peter Port.

A taste of island life

Many passengers meet coaches to embark on shore excursions that take our cruise liner guests beyond St Peter Port town.



Itineraries are tailor made by excursion agents to meet the requirements of cruise liners and the guests that are being entertained. Favourite themed tours include the Island scenic tour, guided cliff walks and the story of the occupation of Guernsey during World War II by Nazi Germany.

Visits to our sister islands of Herm and Sark have also become increasingly popular. As have guided walking tours of historic St Peter Port. From ghosts and ghouls, to myths and legends, from medieval traditions to piracy and civil wars, a fascinating history is unveiled.

Sark boasts a car free environment, leaving the visitor a choice of horse drawn carriage, bicycle or their own two feet to explore. Sark has dramatic

cliffs, sandy lanes, lush gardens and hidden valleys to captivate our cruise liner passengers.

Tiny Herm is only 20 minutes by ferry and is only 1.5 km long and half as wide. It offers golden beaches, two shops, a church, a pub and a hotel - a step into paradise.

CruiseGuernsey has included some sample itineraries to whet your appetite. Please note a full list of the many attractions and activities that can be undertaken as part of a tour is available from the CruiseGuernsey office.

Coast & Countryside

Example itinerary 1

Throughout Guernsey many of the street names are written in French but the official language of the Island is English. A fusion of British and French influences is evident in our heritage, culture and scenic beauty that you will see as you tour the coast and countryside.

After boarding a coach, you will drive alongside our impressive harbour sea front, past the 12th Century church of St Peter Port climbing to the top

of Les Val des Terres where excellent views over the harbour and 'sister Islands' can be enjoyed.

The route will take you through St Martin's Village, stopping off briefly at St Martin's parish church where Guernsey's most ancient statue is situated 'La Mere du Chimquiere' (the grandmother of the church). The tour will then move on to The Little Chapel. Situated in the heart of the Guernsey countryside this chapel is the smallest

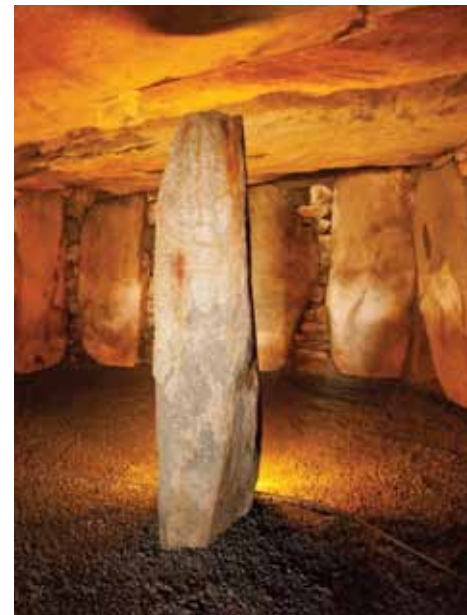


consecrated church in the world. Built as a labour of love, the design is based on the Grotto at Lourdes and decorated with a mosaic of shells and donated fragments of Wedgewood and Royal Doulton china. Barely 16 feet (5 metres) long and can fit less than a dozen people inside.

Your coach will continue through country lanes leading to the west coast where there will be a short stop for photos.

As you are descending the hill in the coach, you will see the Napoleonic Martello Tower of Fort Grey nestling inside the natural fishing harbour of Rocquaine Bay. This was originally built in 1804 to defend Guernsey's west coast, known locally as the 'Cup and Saucer' and houses the ship wreck museum which can be easily reached from the shore.

Travel along the west coast past the sandy beaches of L'Eree and Vazon with time for photo stops at Grandes Rocques and Pembroke Bays. Before returning to the harbour visit the Dehus Dolmen, an impressive passage grave in the north from pre historic times and the fishing harbour at Bordeaux. This was one of the favourite haunts of Victor Hugo, the famous French playwright who was exiled in Guernsey for 15 years in the 1800's.



Duration of tour 2.5 hours.

Wheelchair access to places of interest but no wheelchair access inside the Little Chapel.

10 steps on entrance to Little Chapel and a few steps to explore inside

Public toilet facilities only at Rocquaine, Vazon and Pembroke Bays.

Optional entrance to the Fort Grey Shipwreck Museum (discount for large groups negotiable)

South Coast Cliffs

Example itinerary 2

With 46kms of spectacular cliff top paths in Guernsey there is a walk to suit everyone.

Transfer by minibus to Icart Point, which is truly an excellent vantage point from which to enjoy the panoramic views across Moulin Huet Bay. This was the French Impressionist Augustus Renoir's favourite place and the subject of his 15 canvasses painted in Guernsey during the summer of 1883.

Follow the path, past La Bette and Le Jaonnet Bays. Access to both of these bays is difficult and therefore they remain delightfully uncrowded. Cross a small valley as you descend to sea level at Petit Bôt Bay. This picturesque spot lies at the

foot of two wooded valleys that lead inland from the bay and, at certain times act as a magnet for birds migrating home.

You can end the walk here with a refreshment stop at the Petit Bôt Café and take the opportunity to try a traditional Guernsey cream tea. Alternatively walk a further mile along the path to Le Gouffre where, on a clear day, you may be able to spot France and Les Roches Douvres with its large lighthouse. These views formed part of the setting for Victor Hugo's novel *Toilers of the Sea*. Le Gouffre also provides the option for a refreshment stop at Le Café Escalier.

The minibus will transfer you back to St Peter Port.



Total duration of the tour is 3 hours

Involves 1.5 hours of walking on high narrow paths and uneven ground. Plenty of time is scheduled for rests and photo stops.

Toilets are available at Icart, Petit Bôt and Le Gouffre. It is not suitable for passengers with walking difficulties. It is a strenuous walk and a bottle of water is a good idea. Wear good comfortable shoes.

St Peter Port Tour

Example itinerary 3

St Peter Port which is said to be one of the most picturesque towns in Europe, has been in existence for well over 800 years and is dominated on its southern side by the impressive Castle Cornet, a magnificent granite fortress dating from the 13th century.

With the help of an accredited guide, time travel through St Peter Port's rich history, and learn more about the people who have graced our shores through different periods of fascinating history.

Learn about Guernsey's history of privateering in the 1700s (legalised piracy), the civil wars that divided the town and more recently, industries from fisheries to finance.

Explore the cobbled streets of St Peter Port and admire the Regency terraces that tower over the town. With a local guide meander through the back streets, passing the warehouses and cellars used during ancient times, and learn witchcraft stories to modern day tales.

Next visit one of the town's other fascinating museums, such as The Guernsey Tapestry or Guernsey Museum and Art Gallery in Candie Gardens, or allow free time for shopping in one of the many boutiques or stores (please note Sunday opening is limited).



Accredited guides are available and can be arranged in advance to provide fascinating St Peter Port group tours. A St Peter Port Trails map is available from the Information Centre.

For information on museums and attractions in St Peter Port, and around the Islands, please contact us with your specific enquiry so we can provide the best advice to match the nature of your request and expectations.

Wartime in Guernsey

Example itinerary 4

Guernsey was occupied by Nazi German forces for five long and difficult years from 1940 – 1945 during World War II. Learn more about this period of our history, see its legacy and learn how it affected the Guernsey community.

The recently published 'Guernsey Literary and Potato Peel Pie Society', a fictional novel and number one best seller in New York Times, tells the tale of the humanity, daring, bravery and stoicism of the Guernsey residents during this time. Nearly two million copies have been sold in the USA alone.

Meet your guide in St Peter Port and view the old harbour area which was the target of the German

surprise air raid attack in 1940. This attack killed members of the community who were innocently packing tomato lorries at the time. Drive directly up to The German Military Underground Hospital. This is a chilling series of tunnels commissioned by the German High Command during the German Occupation, and painstakingly excavated out of the hillside by Russian prisoners of war and where many died during its construction.

Emerging into the sunlight once again, reboard your coach and travel across the island along the west coast, taking in Guernsey's beautiful scenery. There will be ample opportunity to view the fortifications from both the Napoleonic era and

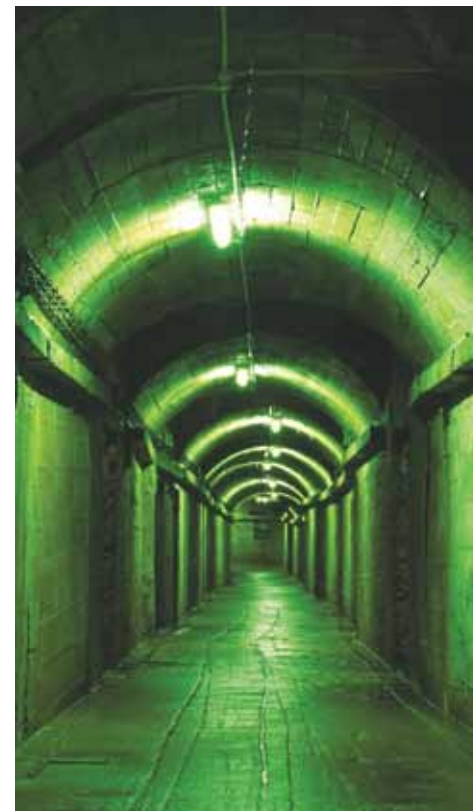


the German Occupation years, profound legacies of Guernsey's turbulent past and examples of defences erected at strategic locations to defend the Island from attack. Stop off for refreshments at a hotel establishment on the west coast.

On reaching the most south westerly point at Pleinmont there is a chance to explore and photograph a German gun emplacement, La Batterie Dolman, which is sited on the top of the cliff.

Finally visit The German Military Occupation Museum. This holds a large private collection of memorabilia gathered over the occupation years by the owner, and includes the evocative reconstruction of a street in St Peter Port during the German Occupation.

The coach will then return you to the harbour.



Duration of tour 3 hours

The driver could act as a knowledgeable guide or you could contract with an accredited guide specialising in World War II occupation history. There is the option of a "Guernsey Literary and Potato Peel Pie Society" themed tour based on the bestselling novel.

Bathroom facilities available at The German Military Occupation Museum only or at a refreshment stop arranged on route.

Limited access for wheelchairs at The German Military Occupation Museum.

Uneven ground at Pleinmont cliff top and possible slippery surfaces at the Underground Hospital.

Harbour Master's Guide

The following guidance notes have been prepared jointly by the Harbour Master and the Guernsey Pilots to assist the Masters of cruise vessels and ships' agents when planning a visit to Guernsey.



St Peter Port has been a popular destination for cruise liners for many years and the port is capable of handling at least two large cruise liners at any one time and has a high turnover of cruise liners per year, which either come to anchor or an alongside berth depending on size and availability

Approaches to Pilotage Area

Pilot boarding position is 2.7km south east of St Martin's Point. Generally there is a strong north east setting tide and Masters of vessels are advised not to close the lower heads buoy by less than 0.75 of a mile.

Entering St Peter Port

It is not possible to give an exact maximum size of vessel which can enter the port, but as a

general rule 131m overall length is considered the maximum. However, it is possible to berth handy larger ships. Equally some ships which are smaller would not be viable if, for example, they had no bow thruster or were fitted with a single rudder.

Generally speaking ships over 80m length overall need to be able to hold their position against a beam wind of up to approximately 20 knots and be able to swing in their own length, i.e. must have both adequate bow thrust and twin screws with rudders in line, or single screw and becker rudder so that they can alter their heading without having to move forward or aft over the ground by more than a few metres. As ships get larger this capability obviously becomes more critical. Ships of over 6m draught need to enter and leave the harbour within three hours of high water and



their length of stay may be limited, as the nominal depth at the berth is 5.5m below charter datum.

The range of tide needs to be considered carefully with mean ranges of spring tides being 7.8m and neaps 3.4m, conditions at the berth vary dramatically and what is achievable on neap tides may not be at springs.

No. 1 berth, which is available for cruise vessels, is primarily a ro-ro berth and because of the large tidal ranges, there are tall pile fenders to hold ships off. For ships to berth safely at all states of the tide, they need to be flush-sided with no overhanging obstructions. It is possible to berth ships with overhangs, provided that they can fit between these piles which are either 17.27m or 23.36m apart and stand 13m above chart datum.



The port has a number of fast ferries operating between the UK and the French coast and also ro-ro freight, all of which provide essential commodities for the Island and unfortunately the use of the ro-ro berths is always subject to availability with the ferries and ro-ro freight taking priority. But the harbour authorities will always do their best to try and make a berth available, if at all possible.

Anchorage in Guernsey



The roadsteads off St Peter Port Harbour offer some particularly beautiful and sheltered anchorages within a short distance of the pierheads. The roadsteads are however exposed to the south east and generally speaking conditions become marginal for boat work above force 5, when the wind is from an easterly or southerly direction.

The pilots are always happy to assess the conditions of the day and advise Masters and agents on the suitability of going to anchor.

Ships are very welcome to use their own tenders, however there are some excellent local passenger vessels available to assist if required.

Passengers landing facilities are excellent. Most tenders now use the dedicated cruise pontoon. The inter-island quay and/or no 1 ro-ro ramp, are also available, subject to availability. Landing sites are a short walk into Town. The Harbour Authority provides a reception facility on the quay for use of passengers. A warm welcome and a "pocket guide to Guernsey" is provided to all passengers by CruiseGuernsey. Parking for taxis and coaches is nearby the reception tent.

The control of commercial vessels over 15m entering and leaving the port is carried out by Port Control on Channel 12 and red lights shine from the pierheads and the New Jetty to indicate that



commercial vessels are manoeuvring into or out of the port.

Tenders under 15m can proceed with caution, however they must remain clear of the fairways and give way to commercial vessels manoeuvring in the port.

It is a requirement that tenders should be in continuous communication with the parent ship and the port authorities would ask that either the ship or the tenders maintain a watch on channel 12 in the event that there are any traffic conflicts or emergencies. Similarly, the tenders need to inform their parent ship of the number of people on each tender in each direction.

The regular fast ferry services can cause wash, which might be dangerous when operating tenders alongside and the Pilots will provide agents and Masters with the ferry movements on the day of your visit in order that they can be deconflicted with your tender operations.

We do hope that the passengers and crew enjoy their stay in St Peter Port and we would welcome any feedback on the facilities that we have on offer. This can be given to the Pilot by the Master when he leaves and will be looked into by the Harbour Master.

Contact

If you have further questions about Guernsey as a cruise liner destination please do not hesitate to contact us.



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